

# SPONSOR spotlight

**MR. HANDYMAN  
OF KANAWHA VALLEY**  
Denis Brown - Contributing Editor

While working his way up from an entry-level position to managing the IT department of a large local company, Greg Paxton and his wife Nancy, built their dream home with a hill top view in Jackson County. "Building a home teaches patience and skills," Nancy said. "Construction struck our fancy." Greg developed and made use of management skills during his career and earned a degree in Business Administration from the University of Charleston. He and his wife Nancy always had dreams of business ownership and service to the community.

Since 2009, the Paxtons have owned and operated Mr. Handyman of Kanawha Valley. Their professional technicians drive a highly recognizable service van, wear uniforms, and are imparted with a clear understanding that high quality workmanship and outstanding customer service is the goal. Customers receive an online survey following their project to collect their feedback. The Paxtons continue to grow their business with satisfied customers using their services again and referring Mr. Handyman of Kanawha Valley to their friends and family.

"I have learned that when a motivated staff clearly understands the goals and they are given the proper tools and support to get the job done then many times they will exceed expectations," said Greg Paxton.

The company performs residential and commercial repairs, maintenance, improvements and remodeling projects. Averaging 15 or more years of experience, the bonded and insured technicians can complete hundreds of jobs including drywall repair, framing, painting, light plumbing and electrical, and many other tasks.



David Napier & Scott Branham, working at a resident's home in South Hills.



James Sullivan, Greg Paxton (Owner), David Napier, Jeremy Greathouse, Scott Branham

"We do anything from cleaning gutters to remodeling bathrooms and kitchens," said Nancy Paxton.

While making improvements like new decks, crown molding and fresh paint are rewarding, the Paxtons are there for their customers in times of need. This past winter brought sub-zero temperatures and emergency work as pipes burst and roofs leaked.

"We had to demolish the subfloor, underlayment and floor covering in a customer's bathroom because of water damage. There were drywall and plaster repairs from the floor to the ceiling," said Greg Paxton. "It's disappointing that the customer had to spend his savings for a new deck on a new bathroom, but this winter was more about taking care of customers who

needed warmth and running water over cosmetic improvements."

The Paxtons understand the importance of weatherization. Mr. Paxton has received weatherization training from the Building Performance Institute. "I believe this training allows me to help make the home what it should be first and foremost - comfortable." Greg added.

Mr. Paxton is also active in the local business community, currently he serves as Vice President of the Home Builder's Association of Greater Charleston.

"Being the Vice President of H.B.A.G.C. keeps me involved in the local adoption of building and energy codes to make our homes safe and efficient, and with other organizations in the industry that encompass home ownership. Lenders, insurance, appraisers, inspectors, lawyers and realtors all work together with you, a single homeowner. The Home Builders association brings all these folks together to better serve you." Mr. Paxton also serves on the board of directors for the Home Builders Association of West Virginia.

You may have seen Mr. Handyman's vans around town, their many marketing pieces, or media appearances for their community involvement. Since 2010, Mr. Handyman of Kanawha Valley has donated a full, free day of work on the National Day of Service and Remembrance to the Rea of Hope Fellowship Home.

"One of the great intrinsic rewards that I have is the day we set aside each year to provide service for Rea of Hope. Rea of Hope is a non-profit whose mission is to provide safe affordable housing for West Virginia women in a positive homelike environment that fosters recovery from alcohol and/or drug addiction and promotes self-sufficiency..."

"I feel very strongly about the effectiveness of every hour, every dollar, and every sentiment given to Rea of Hope. It is quite a success story for the local community, on the surface they support recovery from addiction, however the ancillary rewards are more profound. Women re-find themselves as the mothers, daughters, sisters, and aunts they were before the addiction."

Asked about the motivation for the day of giving back Mr. Paxton replied, "We're just trying to follow the example of the volunteers from September 11, 2001 - they went above and beyond, we do it in their honor".

Additionally, Nancy Paxton teaches homeowners repair and maintenance tips at the Habitat for Humanity Homeowner Education & Community Center.

"With a little coaching and the proper tools, women may be surprised to learn that they can do much of their own work on home maintenance and repair jobs," said Nancy Paxton.

To contact Mr. Handyman of Kanawha Valley, call (304) 720-0519 or visit their website at [www.mrhandyman.com](http://www.mrhandyman.com). For tips on popular repairs and improvement ideas such as gutter cleaning and enhancing your deck, "Like" them on Facebook. Please see our feature article on Rea of Hope in the January Issue.

## South Hills...Living It, Loving It, Selling It!



**Tina Pepper**  
REALTOR®

**304-807-0974**  
[soldbypepper@gmail.com](mailto:soldbypepper@gmail.com)  
[TinaPepper.com](http://TinaPepper.com)



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